

# Impact Health Sharing Provider Education



**Members: Please ensure this is presented to the Provider's billing office or designated representative.**

## Who is Impact Health Sharing?

Impact Health Sharing is a not-for-profit corporation of like-minded individuals/families that are committed to sharing each other's eligible health expenses.

## How it Works

Members pay a set monthly share amount which are collected and used to pay the medical bills of members as well as build and maintain medical reserves. Providers submit claims for Impact to process and adjudicate most eligible medical bills per Program guidelines within 30-40 days after receipt.

## Pre-Notification is required for the following services. Please call 858.378.6777

- Cancer Treatment
- Elective Cardiac Procedures
- Inpatient/Outpatient Surgery
- Non- Emergency Hospital/Facility Admission
- Organ/Tissue Transplant Services
- Maternity

## What to do once services have been rendered:

### Please remit all claims to:

Impact Health Sharing  
PO BOX 3139  
Farmington Hills, MI 48333  
EDI Payer ID: IH400

### Sample Member ID Card: FRONT

		<b>Membership ID</b> SIMPL0001
<b>Member Services:</b> ImpactHealthSharing.com (855) 378-6777		<b>Primary Member</b> John Sample  <b>Household Members</b> John Sample Jane Sample Jimmy Sample
<b>Pharmacy:</b> GRP IMP002 BIN 018448 PCN 66202303		
<b>Provider Fee:</b>		
MDLIVE \$0 Office Visit \$50 Urgent Care \$75 Specialist \$75 Outpatient Services \$75 ER & Inpatient \$150		
<b>MDLIVE (855) 800-4077</b>		

### Sample Member ID Card: BACK

*Payments to providers are subject to the terms of the Impact Health Sharing Guidelines and are full consideration for eligible medical expenses minus any member responsibility amounts.*

<b>Providers:</b> Check Member Status / Pre-Notify at ImpactHealthSharing.com/Providers or call (855) 378-6777.	<b>Pre-Notification is Required:</b> <ul style="list-style-type: none"> <li>• Cancer Treatment</li> <li>• Elective Cardiac Procedures</li> <li>• Inpatient Hospitalizations</li> <li>• Non-Emergency Surgeries</li> <li>• Organ/Tissue Transplant Services</li> <li>• Maternity</li> </ul> <i>Pre-notification of medical bills does not guarantee eligibility or sharing.</i>
<b>EDI Payer ID:</b> IH400	
<b>Paper HCFAs/UBs:</b> Impact Health Sharing PO Box 3139 Farmington Hills, MI 48333	

Impact Health Sharing is a 501(c)3 not-for-profit organization that facilitates the sharing of medical bills among its Members. Impact is NOT insurance. There is no guarantee of payment or promise to pay. Impact is not a discount card or program.



Dear Provider,

It is my understanding that you would like to acquire greater insight into how **Impact Health Sharing** is structured to pay our members' medical bills. Thank you for taking the time to make this request.

Impact Health Sharing is not a new concept, but *it is* a new blend of a lot of the things that work RIGHT in healthcare.

- **Members pay a set Monthly Share Amount** based on age, household size, and the deductible amount that they have selected.
- These Monthly Share Amounts are collected and used to **pay the medical bills** of members, as well as to build and **maintain medical reserves** that are held in each member's **Share Account**.
- We find that it is most efficient for medical providers to **submit bills** for their services electronically through EDI and to the Payor ID on the back of the member's card.
- This allows Impact Health Sharing to **process and adjudicate medical bills** for eligibility per the Program Guidelines quickly. Most bills are processed in less than 30 days.
- Once processed, Impact Health Sharing members share funds from their Share Accounts to **pay each other's medical bills**; on average in 3-4 days.
- At this point, Impact Health Sharing **remits payment electronically to providers**, less any **Member Responsibility Amounts** (i.e., Deductibles, Co-Pays or Co-Shares) and furnishes the provider with an **EOP** (Explanation of Payment) detailing the amount(s) paid.

Impact Health Sharing's electronic bill processing, digital sharing, and distributed medical reserves enables payment to providers, typically 30-40 days after receipt of the members' bills. This approach sets Impact Health Sharing apart from the healthcare sharing process that many providers may have experienced with other healthcare sharing organizations. It is our aim to provide an experience that works better, feels better than insurance for our members.

Please give us a call if you have any questions at 855-378-6777. Thank you again for taking the time to care for our member.

Sincerely,

Phil Chrysler

President & CEO